

Susan Campos

Deer Park Driving School Exam Policies

1. \$30 DOL state knowledge test
2. \$50 DOL state skills test; personal vehicle
3. \$70 DOL state skills test; Deer Park Driving School vehicle
4. Payments may be completed with cash or card, no checks, no refunds
5. Reservations for testing are required; retesting prices are same as initial test & may be scheduled online
6. 24 hours notification is required for rescheduling a test
7. Test scheduling is completed from our website; fees are required to make an appointment
8. The **knowledge test** consists of 40 multiple choice questions regarding traffic safety laws, ensuring the applicant possesses the knowledge required to operate and control a motor vehicle. The minimum passing score is 80%, with 32 questions out of 40 answered correctly
9. The **skills test** evaluates the applicant's ability to drive legally and safely, consistent with required safety standards. A minimum 80% score is required to pass. Applicants must meet basic eligibility requirements determined by the DOL; applicants not meeting the requirements will be referred to the DOL for testing
10. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a re-examination may have their license revoked
11. Exam scores are reported to the DOL within 24 hours; digitally taken test results are immediate
12. Successfully completing the knowledge and skills tests does not guarantee qualification for a driver's license. The Department of Licensing determines if an applicant has met all necessary requirements. A list of requirements may be found in the *Washington State Driver's Guide Handbook* as well as www.dol.wa.gov *How to get your first license - Drive Test*
13. Testing vehicles must have the following equipment in working order: Brakes, service and parking; All brake lights, including the third center light if present; Turn signals; Seat belts; Proper functioning doors; Drivers window; Drivers side mirror, rear view and/or passenger side mirror; Windshield wipers; Headlights; Legally tabbed; Defroster if weather requires
14. We reserve the right to refuse service to anyone; no skills test if the odor of alcohol or marijuana present.
15. If you received a letter from DOL to take an examination or have a permanent or temporary condition (e.g. physical, mental, visual or any medical issue) that may impact your ability to drive, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at the DOL to obtain your license and we will not refund the test fee.
16. Deer Park Driving School welcomes all feedback and views grievances through the lens of improving our services. We will strive to resolve complaints, issues, or concerns. Please call 509-868-1489 or email: melston@dprivingschool.com . Any unresolved complaint will be referred to the DOL at (360) 664-6692 or <http://www.dol.wa.gov/business/drivingtraining/dtcomplaint.html>
17. Proof of auto liability insurance is required to take the skills test. Paper copy or digital copy are acceptable. Policy must state the policy holder's name, description of the vehicle (year/make/model) and both effective and expiration dates
18. In accordance with RCW 46.20.720 an applicant may require an ignition interlock device (IID); if this is the case, the skills test will be performed in that applicant's personal vehicle, using an IID
19. Consent for audio/visual recording
 - a. Testing areas are recorded for safety and training purposes
 - b. Data will not be shared with the general public
 - c. By signing you are granting Deer Park Driving School permission & consent to record

Signed: _____ Date: _____

Email address: _____ Phone number: _____